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From: Jens C. Jenkins

Comments: Please see attached.

Serial No. 09/963,914

Docket No. 13768.203

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PATENT APPLICATION

Docket: 13768.203

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of

Timothy E. Wood et al.

Serial No.

09/963,914

Filed:

September 26, 2001

Confirmation No.

9417

For:

FACILITATING CONTEXTUAL HELP IN A
BROWSER ENVIRONMENT

Examiner:

Thu V. Huynh

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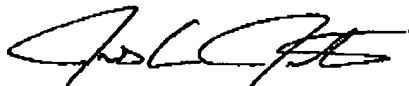
Sir:

I hereby certify that this paper is being transmitted via facsimile to the Patent and Trademark Office to phone no. (703) 872-9306 (Formal Fax No.) on the date shown below.

- Amendment "A" (9 pages)
- Transmittal Letter (2 pages)

Dated this 17 day of February 2005.

Respectfully submitted,

JENS C. JENKINS
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Thu V. Huynh

AMENDMENT TRANSMITTAL

Mail Stop AMENDMENT
 Commissioner for Patents
 P.O. Box 1450
 Alexandria, VA 22313-1450

Sir:

Transmitted herewith is an amendment for entry in the above-identified application.

X No additional fee is required.



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1 st PRESENTATION OF MULTIPLE DEPENDENT CLAIM			+=		+=	0
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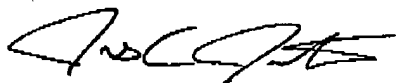
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X Any patent application processing fees under 37 CFR 1.17.

X Any fees for filing a terminal disclaimer under 37 CFR §§ 1.321(c) and 1.20(d).

Dated this 17 day of February 2005.

Respectfully submitted,



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AMENDMENT "A"Mail Stop AMENDMENT
Commissioner for Patents
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Alexandria, VA 22313-1450

Dear Sir:

In response to the Office action of January 5, 2005 (paper no. 20041220), please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 8 of this paper.